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# Logistics/Customer Support Course (SAM-CS) Warsaw, Poland, September 2001

By

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A DISAM Mobile Education Team (MET) presented the Logistics/Customer Support Course (SAM-CS) during the week of September 24, 2001, in Warsaw, Poland. The Foreign Services Division, Armed Forces Procurement Department, Republic of Poland's Ministry of National Defence hosted the course. This course is specially designed to meet the needs of DoD personnel and international customers handling logistics and transportation issues related to foreign military sales. Members of the DISAM instructor team were Dr. Craig Brandt, USAF Colonel Karen Currie, and Robert Hanseman.

On the first morning of the course, Major General Jaroslaw Bielecki, Polish Army, greeted the students and DISAM instructors on behalf of the Ministry of Defence. The students represented many organizations in Poland, including the Army, Navy, Air Force, Officers' College, Naval Academy, Ministry of Finance, Ministry of Transportation and Maritime Economy, and Air Cargo Poland, Ltd., as well as the Ministry of Defence.



**Major General Jaroslaw Bielecki,  
Polish Army, greeting the students  
and DISAM instructors.**

**Bob Hanseman lectures the  
logistics customer service class  
at the Ministry of Defense.**



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Thirty-two students completed the course and received their certificates in a graduation ceremony presided over by Polish Army Colonel Pavel Novak, Director of the Armed Forces Procurement Department. The exchange of compliments and gifts included the presentation of plaques and books highlighting the Polish military and Polish and American landmarks.

Special assistance to the DISAM instructor team was provided by Janusz Goczynski, Principal Specialist, Foreign Services Division. Other members of the Foreign Services Division supported the DISAM team, including Polish Navy Commander Jacek Herc, Lieutenant Commander Krzysztof Polakowski, and Polish Air Force Lieutenant Colonel Robert Lipiec. Captain David Paynter, USAF, and Malgorzata Fedor of the U.S. Office of Defense Cooperation in Warsaw were responsible for the course planning and support, and served as liaison officers for the DISAM instructors. The DISAM team especially wishes to thank Ms. Fedor for her gracious assistance and kindness during their stay in Warsaw.

**Colonel Karen Currie, Craig Brandt, Bob Hanseman, Lieutenant Colonel Robert Lipiec and Colonel Pavel Novak during the closing ceremonies for the course.**



**Dr. Craig Brandt presents a graduation certificate to Lieutenant Colonel Robert Lipiec of the Foreign Services Division.**